



# Frederick County Health Access Program

An Initiative of the Frederick County Health Care Coalition  
in Partnership with the Frederick County Health Department

*Providing Connections to Care*

Ph. 301-788-8592 FAX 866-430-9751

[www.frederickcountymd.gov/healthaccess](http://www.frederickcountymd.gov/healthaccess)

The Frederick County Health Access Program (FCHAP) has been developed to improve access to health care for low-income uninsured residents of Frederick County. Qualified children and adults are connected with primary and specialty care providers who agree to see a limited number of enrollees for a reduced fee. Case management is provided by the program to assist members with obtaining follow-up diagnostic tests, referrals, and prescriptions.

**Who can apply?** Frederick County residents with family incomes less than 250% of the Federal Poverty Level, uninsured, ineligible for public health insurance programs, or uncovered for specialty care by Primary Adult Care (PAC).

## What's covered?

- Primary and specialist care visits for \$15
- Limited labs, x-rays, and diagnostic tests
- Prescription assistance
- Case management
- Transportation and interpretation services
- Referrals to network care providers  
& community resources as needed

## What's not covered?

- Emergency Department visits
- Hospitalizations
- Surgeries
- Dental care
- Prenatal care
- Oncology services

**How does it work?** Potential enrollees may be self-referred, referred by community agencies, or by providers who currently see the uninsured residents as patients. Once qualified and enrolled, program participants will be assigned a primary care provider/medical home and a case manager. Initial patient appointments will be scheduled by FCHAP staff. The standard patient "fee ticket" form will be faxed to the FCHAP coordinator following each visit to indicate follow-up needs and document the value of care. Referrals to specialists will be coordinated and tracked by FCHAP staff. Patients will be assisted with obtaining ordered labs/diagnostics and prescriptions.

## Provider Participation Benefits

- Rigorous eligibility determination
- Practice-defined level of commitment
- Network of providers/shared responsibility
- Fee paid at time of service by enrollees
- Limited paperwork for office staff
- Case management to assist patients with follow-up care
- Prescriptions assistance for patients
- Referrals coordinated and tracked
- Patient responsibility agreements with consequences for "no shows"
- Documentation of the actual value of care contribution
- Community recognition of care without fear of being overwhelmed

## Community Benefits

- Increased access to primary and specialty care for low-income uninsured residents
- Coordination of care through connection with a medical home/specialty care and case management services
- Decreased use of emergency department for non-urgent needs
- Improved chronic disease management
- Improved overall health for uninsured residents of Frederick County
- Community recognition for the contributions of physicians who provide care for the uninsured

For more information, contact Leigh Joos, RN/Program Coordinator at [Leigh.joos@hotmail.com](mailto:Leigh.joos@hotmail.com) or the above numbers